



Support at Home Full Price List

Effective from 1st November 2025

Clinical Support

Service Type	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Nursing Care – Registered Nurse – In Home	30 Minutes	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Nursing Care – Enrolled Nurse – In Home	30 Minutes	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Exercise Physiologist – BallyCara Location**	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Exercise Physiologist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00

<u>Service Type</u>	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Physiotherapist – BallyCara Location**	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Physiotherapist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Allied Health & Other Therapeutic Services – BallyCara Location**	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Allied Health & Other Therapeutic Services – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Allied Health Therapy Assistant – BallyCara Location**	1 Hour	\$155.00	\$233.00	\$272.00	\$310.00	\$388.00
Allied Health Therapy Assistant – In Home	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Dietician or Nutritionist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Occupational Therapist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00

Service Type	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Podiatrist * – BallyCara Location**	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Podiatrist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Social Worker (& Counselling) – BallyCara Location**	1 Hour	\$190.00	\$285.00	\$333.00	\$380.00	\$475.00
Social Worker (& Counselling) – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Speech Pathologist – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Group Class – Single Session – Limited BallyCara Locations ***	Min 6. People	\$40.00 Cost per hour – unless otherwise stated				
Nutrition	Prescribed	<i>(Available as required please discuss with your prescriber and Care Partner)</i>				
Restorative Care Management	Per hour	\$173.00				
Care Management	Per Hour	\$150.00				

Independence

Service Type	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Personal Care <i>** please discuss with your Care partner if / when a 30min appt can be used</i>	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
	30 min	\$60.00	\$90.00	\$110.00	\$120.00	\$150.00
Group Social Support	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Individual Social Support	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Accompanied Activities (incl. travel)	1 Hour	\$130.00	\$190.00	\$220.00	\$250.00	\$310.00
Cultural Support	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Digital Education and Support	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Assistance to maintain personal affairs	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Expenses to maintain personal affairs	<i>If you're Homeless or at risk of homelessness, please speak to your Care Partner and we will work on an individual level with you.</i>					
Acupuncturist – In Home	1 Hour	\$150.00	\$225.00	\$263.00	\$300.00	\$375.00
Chiropractor – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00

<u>Service Type</u>	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Osteopath – In Home	1 Hour	\$240.00	\$360.00	\$420.00	\$480.00	\$600.00
Remedial Masseuse – BallyCara Location**	1 Hour	\$165.00	\$248.00	\$289.00	\$330.00	\$413.00
Remedial Masseuse – In Home	1 Hour	\$230.00	\$345.00	\$403.00	\$460.00	\$575.00
Respite – In Home	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Respite Group (Scarborough and Wooloowin locations only)	1 Hour	\$40.00	\$60.00	\$70.00	\$80.00	\$100.00
Kilometres		0 – 5km	5 – 10km	11 – 30km	31 – 60km	>60km
Direct transport (driver and car provided – drop off and pick up service only)	Per trip	\$37.50	\$75.00	\$90.00	\$120.00	\$160.00
In Direct Transport (taxi or rideshare service vouchers)	Per trip	<i>We will discuss any direct transport costs with you and seek your approval before making a booking.</i>				
Assistive Technology Administration Cost	10% of the total cost	<i>Or a maximum of \$500 (whichever is lower) Prescription and wrap-around costs apply at therapist rates</i>				
Home Modification Coordination Cost	15% of the total cost	<i>Or a maximum of \$1500 (whichever is lower) Prescription and wrap-around costs apply at therapist rates</i>				

Everyday Living

Service Type	Minimum Period (Unit)	Standard Mon-Fri 6:00am-6:00pm (Per Hour)	Non-Standard Mon-Fri 6:00pm-6:00am (Per Hour)	Saturday (Per Hour)	Sunday (Per Hour)	Public Holiday (Per Hour)
Domestic Assistance	1 Hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00
Essential Home Minor Maintenance & Repairs	30 Minutes	\$120.00				
Essential Light Gardening	30 Minutes	\$120.00				
Expenses for Home Maintenance and Repairs	<i>For any safety related issues (regarding home maintenance and repairs) please speak to your Care Partner and we will work on an individual level with you.</i>					
Meal Delivery	Per meal	\$75.00	<i>We will discuss any costs with you and seek your approval before making the purchase.</i>			
Meal Preparation	Per hour	\$120.00	\$180.00	\$210.00	\$240.00	\$300.00

Notes

*All associated provider services are delivered in home except for Podiatry which is available at the BallyCara Wellness Centre in Scarborough.

** Not all Allied Health services led by BallyCara practitioners are on offer at BallyCara locations, please speak to your Care Partner for clarification on availability.

*** Group Classes are specific to BallyCara and are led by BallyCara practitioners. Please speak to your Care Partner for clarification on locations and availability

Cancellations: You may cancel delivery of services on any given day: there will be no fee if you give us at least 24 hours' notice. Full-service fee will apply if you give us less than 24 hours' notice. No GST payable on quoted prices.

Post Increments: Services are listed as a minimum service time and are then charged in 15-minute increments.

Budget: Your quarterly budget will only be charged for services you receive.

Co-contribution: You will not have to make an out-of-pocket payment (a co-contribution) for any 'clinical care' that you receive, which includes care management. You may be assessed by government as needing to make a co-contribution for 'independence' or 'everyday living' services.

Care Management: 10% of each participant's Support at Home quarterly budget will go into a pooled Care Management fund managed by Services Australia. Providers will use this fund to support care management needs, and separate charges for care management will no longer apply.

Package Management Fee: Providers cannot charge a separate Package Management fee. Instead, these costs (like travel, scheduling, and administration) will be included in the hourly rate or product cost for each service.